THE SCIENCE COMMUNICATION CHALLENGE

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UC **SANTA BARBARA**

STRATEGIC ENVIRONMENTAL COMMUNICATION & MEDIA













Why science communication?



Photo credit: Bay Journal



Photo credit: Lake Superior State University





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Photo credit: United Nations



Photo credit: Wikipedia

REFLECTIONS

Science may have a seat at the table, but it isn't always heard.

We must understand the context in which our messages propagate.

Is there a "formula" for effective communication?

BASIC CHALLENGES

Distant in time and space.

Usually not personally relevant.

Uncertainty is tough to explain.

Not everyone cares about the environment.

Science has become politicized.

Pattern recognition is a challenge.



Photo credit: Economics Doctoral Circle



Photo credit: Popular Science

CONTEXTUAL CHALLENGES

Assessment of Factual Knowledge:

- The sun revolves around the earth: 24%
- Continents do not drift: 18%
- Antibiotics kill viruses: 45%
- Humans did not evolve from other species: 51%

Rather stable since 1992









EXCOPLANETS OF THE YEAR ...

ALZHEIMER'S DISCOVERY ...



to U.S. recovery is m

BBC Science & **Environment**



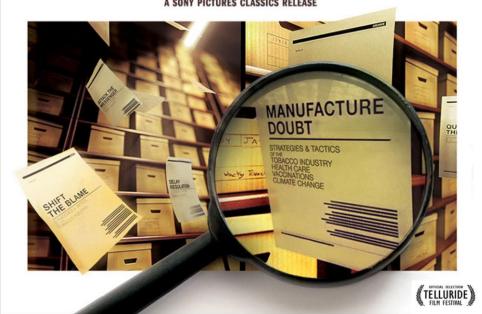
How a Handful of Scientists Obscured the Truth on Issues from Tobacco Smoke to Global Warming

Merchants of DOUBT

Naomi Oreskes & Erik M. Conway prop • a • gan • da -

prä-p e-'gan-d e noun 1. Derogatory information, especially of a biased or misleading nature, used to promote or publicize a particular political cause or point of view.

MERCHANTS OF DOUBT







The Deficit Model

... debunked!

Instead:

- Personal ideologies & values
- Group identification
- Social networks & influence
- Narrative & emotion

WHAT WORKS...

Clear goal and purpose

Know your audience

Make your message personally meaningful

Avoid fear appeals

Don't overuse hope!

Problems + effective solutions

Avoid jargon

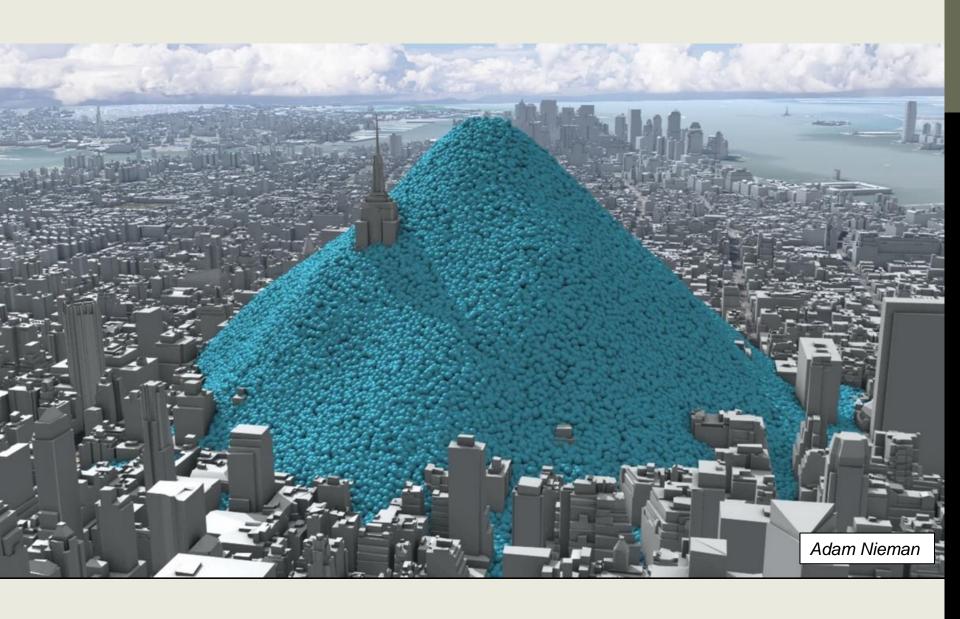
Group membership considerations

Narrative structures

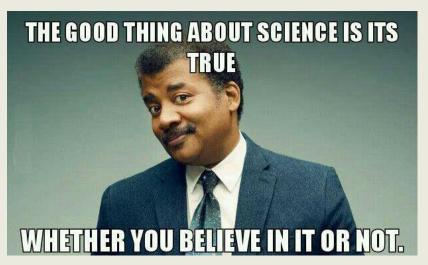
Humanize it!

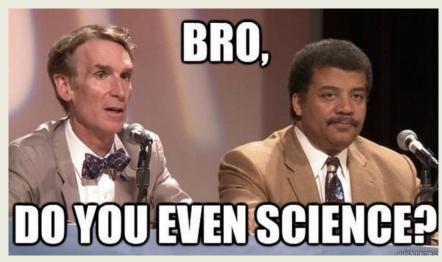
Make it visual

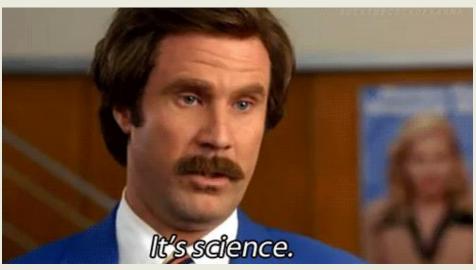
Data Visualization



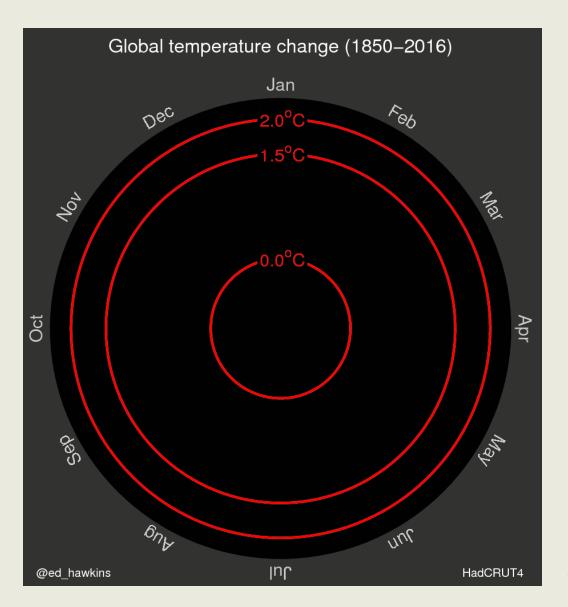
RISE OF THE MEME + GIFS







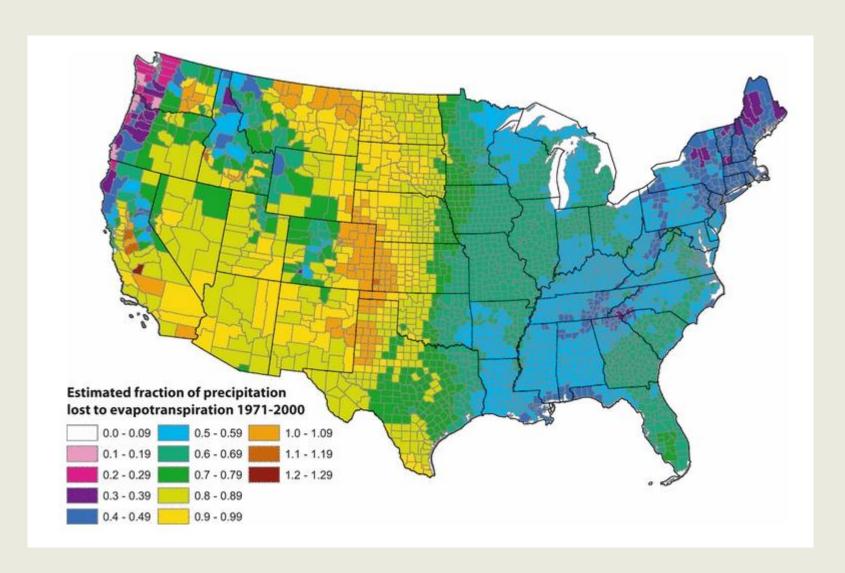
HISTORICAL DATA



Ed Hawkin, PhD Climate Lab Book 2016

Pre-attentive features

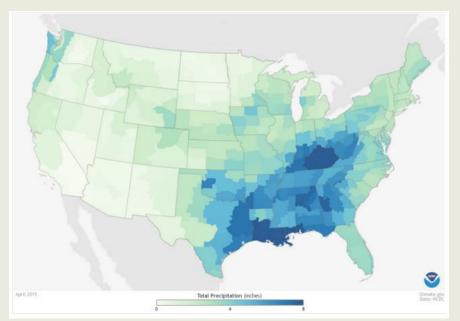
COLOR CHOICE IS KEY

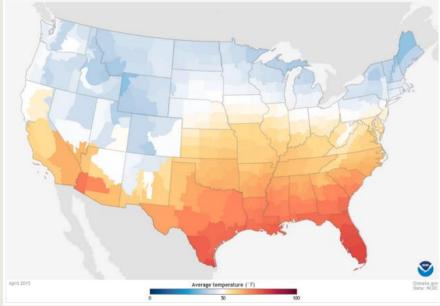




colorbrewer2.org

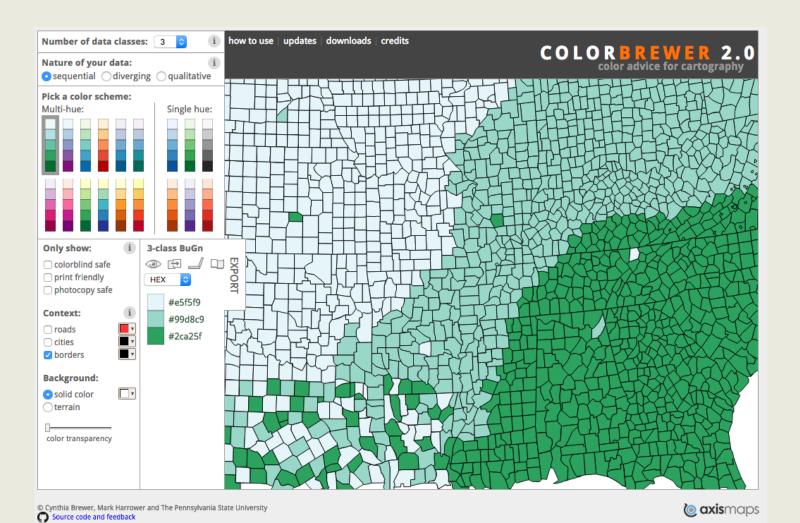
diverging sequential categorical





total precipitation

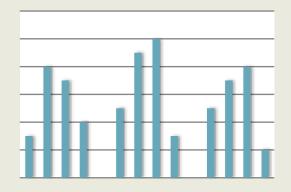
average temperature



Gestalt Principles For Design

GESTALT TIPS

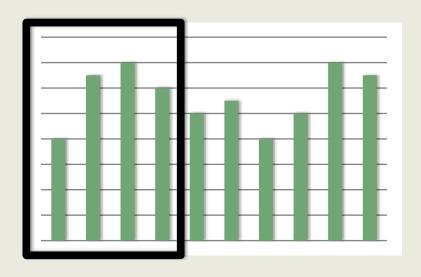
proximity



similarity

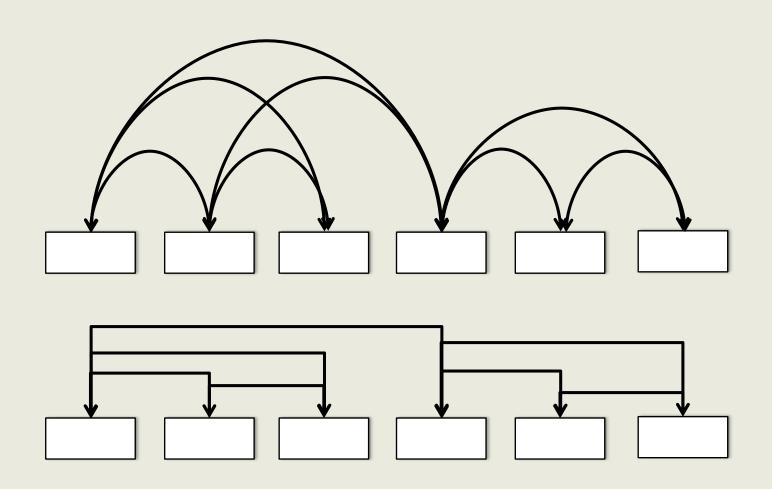


closure



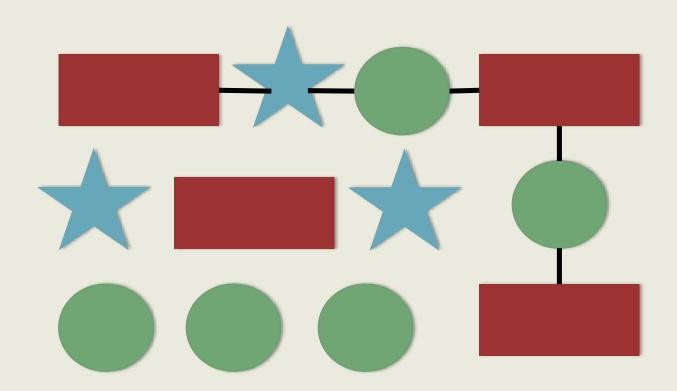
GESTALT TIPS

continuity

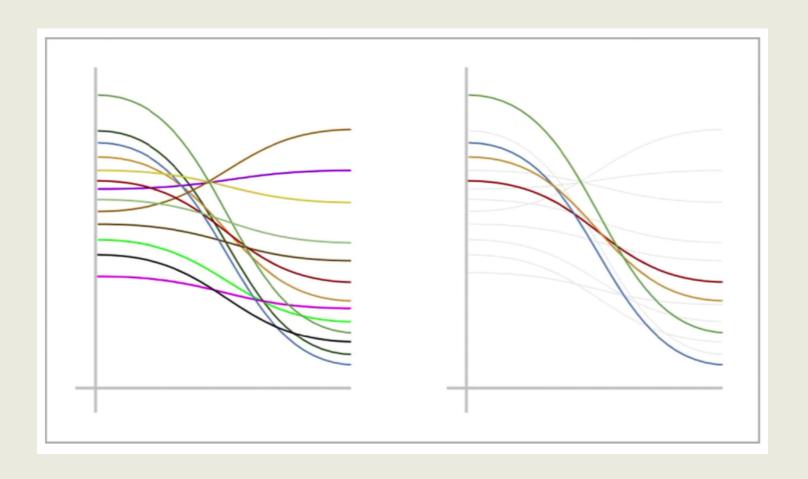


GESTALT TIPS

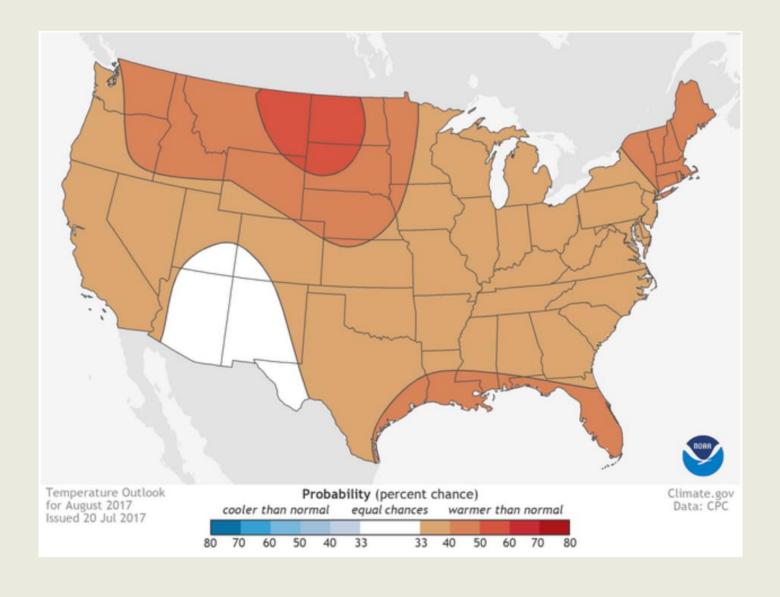
connectedness



SIMPLICITY & CLARITY



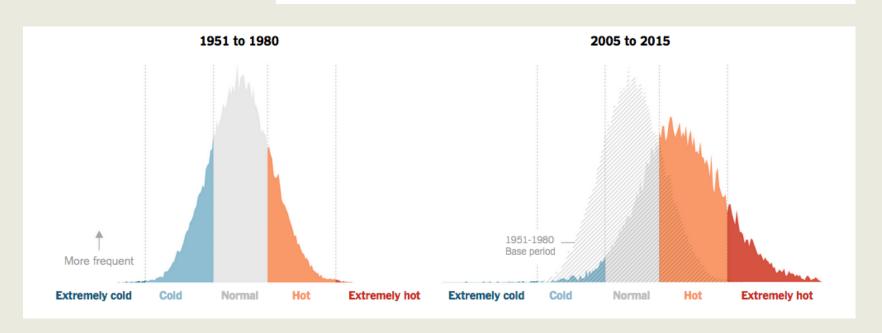
VISUALIZING UNCERTAINTY



VISUALIZING UNCERTAINTY

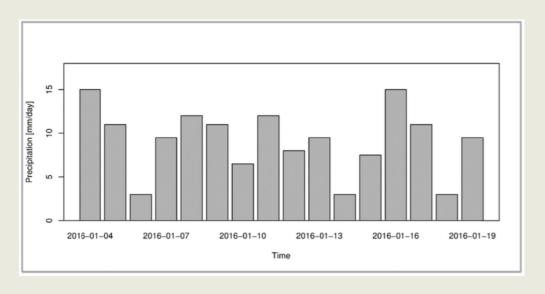
It's Not Your Imagination. Summers Are Getting Hotter.

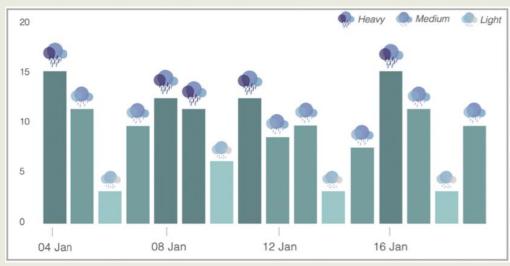
By NADJA POPOVICH and ADAM PEARCE JULY 28, 2017



The New York Times

MULTIPLE VISUAL CUES





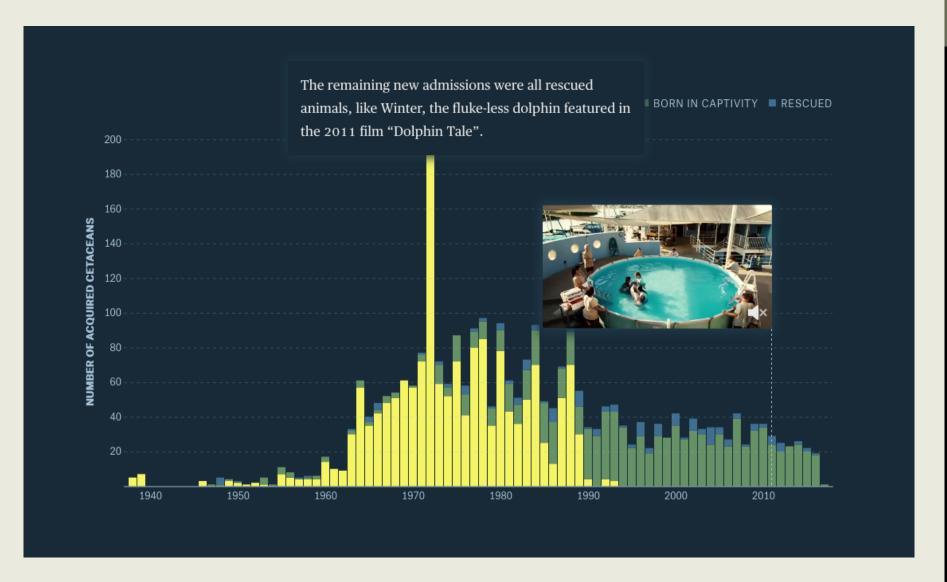
DATA JOURNALISM



Reveal data in a stepwise manner



Reveal nuance & complexity slowly



NARRATIVE GRIDS

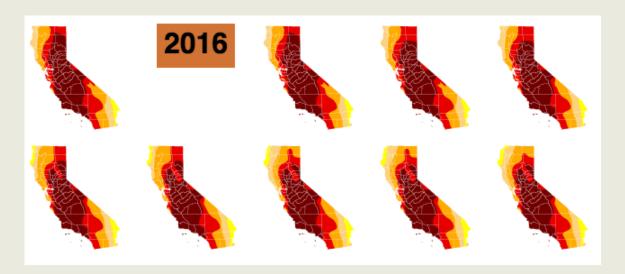
275 California drought maps show deep drought and recovery

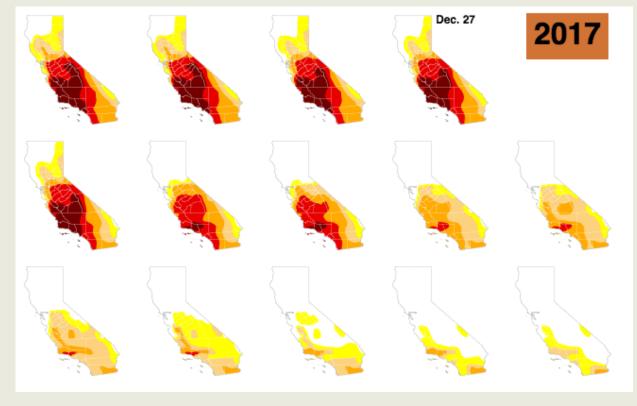
By Kyle Kim and Thomas Suh Lauder Contact Reporters

APRIL 7, 2017



Los Angeles Times





USER-CENTERED DESIGN



Plan

Define user requirement & analyze competition

Design

Design wireframes, interaction sequences & navigation

Proto type

Develop & test dynamic prototypes for usability

Review

Review wireframe designs with customer

Thank you!